

Tata Communications

Taking You Farther™

13 FEB 2008

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Our Market Environment





Our Strengths • #1 International and Enterprise data services in India Relationships with Top 2000 enterprises in India including India Fortune 500 companies **Enablement** Best connectivity to India and expanded reach within Global Owned cable network across the globe: \$1Bn investment Submarine & Tier-1 Global IP Network and leading ISP in India • Unique assets and connectivity in Asia, Middle East, Africa **IP** Reach #1 wholesale international voice provider Integrated Suite of voice, data, IP, signaling and outsourcing services Wholesale Over 1500 carrier relationships including 600+ mobile Services operators 2> **CORPORATE**



Our Vision, Commitment and Strategy

Vision

Deliver a new world of communications to advance the reach and leadership of our customers.

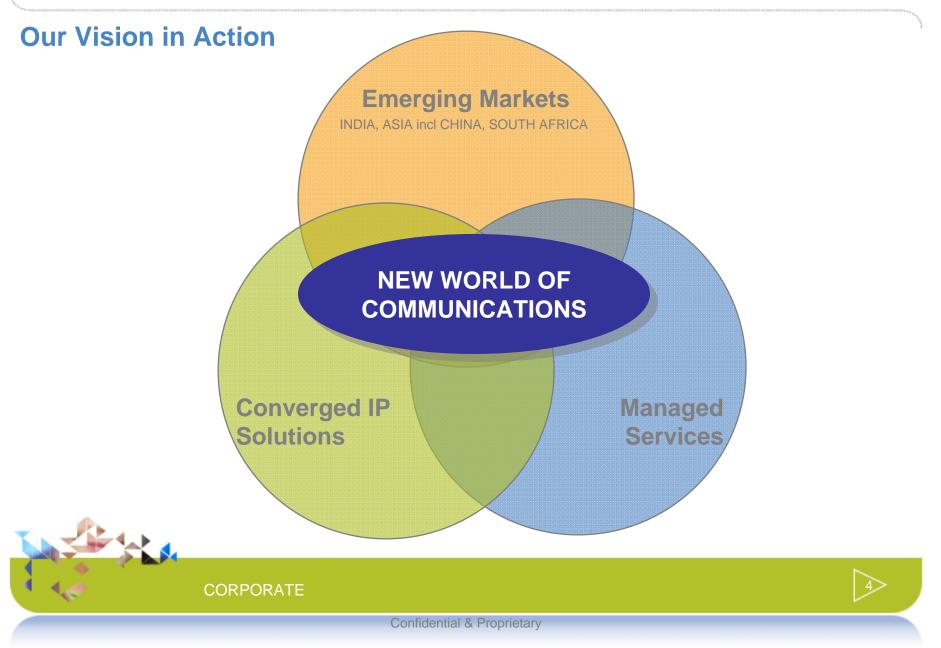
Commitment Invest in building long-lasting relationships with customers and partners and lead the industry in responsiveness and flexibility.

Strategy Build leading edge IP-leveraged solutions advanced by our unmatched global infrastructure and leadership in emerging markets.



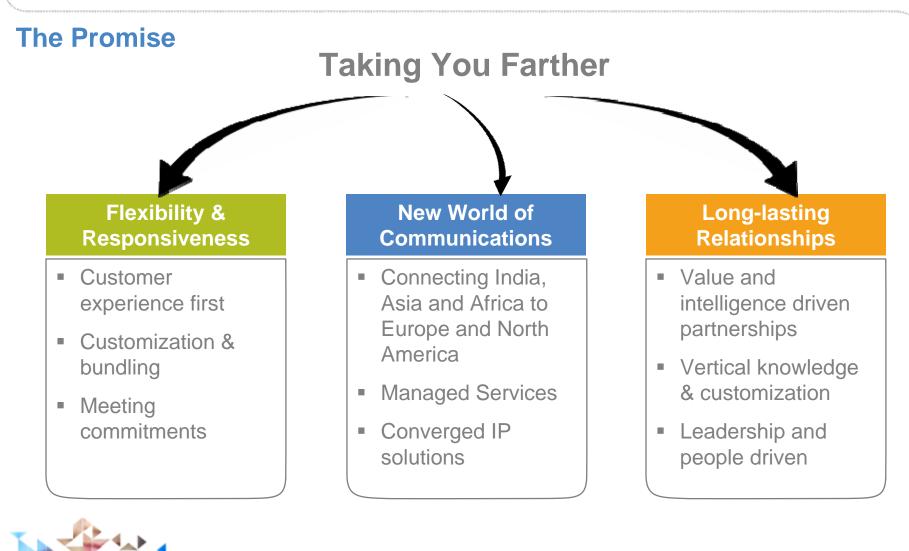








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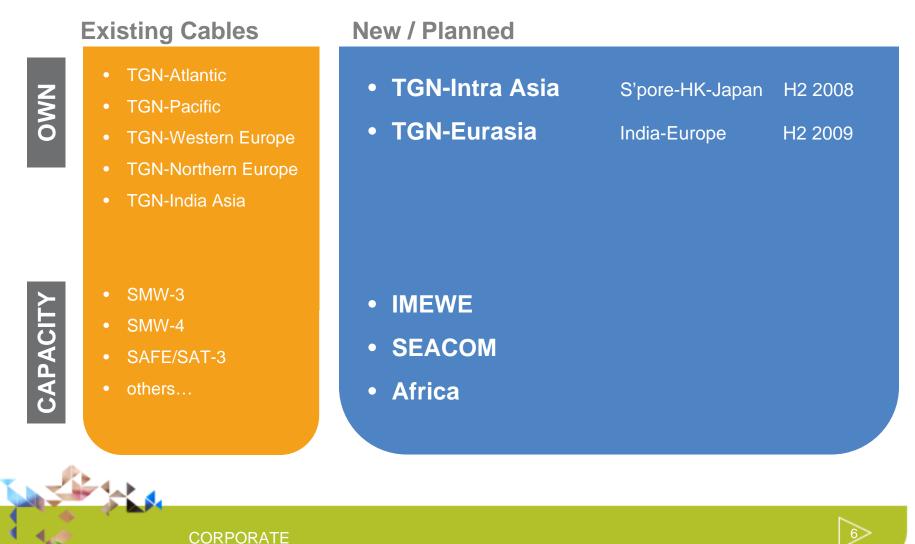


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Major Investments: Cables

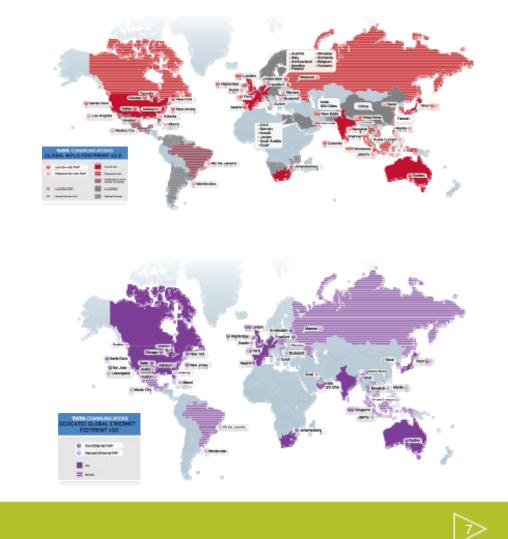


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Major Investments | MPLS & Ethernet Expansion

- New IP, MPLS & Ethernet PoPs
- NNIs
- Fiber (MAN) roll-out in India





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Major Investments | Managed Services

Managed IT Infrastructure Services		Managed Security Services
 Colocation Services Managed Hosting Services Managed Storage Services 		 CPE-Based Services Cloud-Based Services Professional Services
	Managed Application Services	
	 Audio and Web Conferencing Services Business Messaging & Collaboration Services Hosted Contact Center Services Managed Voice Services 	
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Businesses

- Supplement Fiber roll-out in major metros
- Expand access reach (~ E1) to all major business towns
- Current Status: 30 towns
- March 2009: 115 towns

Consumers

- Primary access mechanism for Broadband
- Provide reliable 1Mbps experience + content/apps
- Current Status: 1 city
- March 2009: 15 cities











Business Goals – FY2012









Our Organization



5000 employees

20% outside India

37 nationalities

36 yrs avg age

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Global Industry Recognition



The only Indian telco on the list – *BCG 2008 New Global Challengers*



2006 Best Wholesale Carrier Winner – *World Communications Awards*



2006 Best Pan-Asian Wholesale Provider – *Capacity Global Wholesale Awards*



CEO of the Year – N. Srinath: 2006 – *TelecomAsia*

Other recent awards:

- Atlantic ACM Excellence in Wholesale: 2008
- Frost & Sullivan #1 Enterprise Data Services Provider in India: 2007
- Voice & Data Top ILD Operator Award: 2001-2006





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Transformation Journey



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Circa 2008





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Thank You

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Safe Harbor Statement

Certain words and statements in this presentation concerning Tata Communications and its prospects, and other statements including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' network, failure to develop new products and services that meet customer demands and generate acceptable margins, failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services, failure to stabilize or reduce the rate of price compression on certain of the company's communications services, failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry, and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications' various filings with the United States Securities and Exchange Commission. These filings are available at www.sec.gov. Tata Communic



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